



PRIVACY POLICY

Last Updated: 01 January 2024

Thank you for visiting the Quick Card Online Store and associated Company websites. This Privacy Policy outlines how Quick Technologies Pty Ltd (trading as Quick Card) (ABN 58 656 569 998) ("Company," "we," "us," or "our") collects, uses, and protects your personal information in compliance with the Australian Privacy Principles under the Privacy Act 1988 (Cth).

1. Respecting Your Privacy

- (a) Quick Technologies Pty Ltd is committed to respecting and protecting your privacy.
- (b) This policy explains how we collect, use, and safeguard your personal information.
- (c) "Personal information" refers to any information that can identify you.

2. Collection of Personal Information

- (a) We collect personal information that you provide directly through our Website or other forms of communication with us.
- (b) The information we may collect includes, but is not limited to, your name, phone number, address, email address, feedback, and financial or credit card details, provided for the purpose of processing orders, communicating with you, and improving our services.

3. Methods of Collection

- (a) Personal information is collected through various channels, including electronically via our Website, in person, or through third-party service providers.
- (b) Any information we receive from third parties will be protected in accordance with this Privacy Policy.

4. Use of Personal Information

- (a) We use the personal information collected to provide you with our products, services, updates, and relevant information.
- (b) This information may also be used to improve our offerings and tailor our communications to your needs.
- (c) Communication may be conducted through telephone, email, SMS, or postal mail.

5. Disclosure of Personal Information

- (a) We may disclose your personal information to our employees, officers, insurers, professional advisers, agents, suppliers, or subcontractors as necessary to provide our services.
- (b) Your personal information may also be disclosed to comply with legal obligations, enforce our rights, protect our property, or ensure the safety of our Company, customers, or third parties.

- (c) We may store, process, or transfer your information to parties located in countries outside Australia, including but not limited to New Zealand, the USA, Canada, the United Kingdom, the UAE, Saudi Arabia, and other jurisdictions.
- (d) If there is a change in business ownership or a sale of business assets, your personal information may be transferred to the new owner, subject to confidentiality agreements.
- (e) By providing us with personal information, you consent to these disclosures. We require third parties to adhere to this Privacy Policy when handling your information.

6. Security of Personal Information

- (a) We are committed to securing your personal information and have implemented physical, electronic, and managerial safeguards to protect it from unauthorized access, misuse, and disclosure.
- (b) However, please be aware that the transmission of information over the internet is not entirely secure, and we cannot guarantee the security of data transmitted to or from our Website.

7. Access to Personal Information

- (a) You may request access to the personal information we hold about you in accordance with the Privacy Act 1988 (Cth). An administrative fee may apply.
- (b) If you believe any information, we hold is incorrect or outdated, please contact us at hello@quickcard.com.au.
- (c) We reserve the right to deny access to personal information in certain circumstances as permitted by law.

8. Privacy Complaints

- (a) If you have concerns or complaints about our privacy practices, please contact us at hello@quickcard.com.au.
- (b) We take privacy complaints seriously and will respond promptly to address your concerns.

9. Changes to this Privacy Policy

- (a) This Privacy Policy may be updated periodically.
- (b) Any changes will take effect immediately upon posting on our Website.
- (c) We encourage you to review this Policy regularly.

10. Website Use

- (a) **Website Data Collection:** We may collect non-personal information such as your browser type, operating system, and referring website to analyse and improve our site.
- (b) **Cookies:** We may use cookies to enhance your experience on our Website. You can disable cookies through your browser settings; however, this may affect Website functionality.

- (c) **Third-Party Sites:** Our Website may contain links to third-party websites. We are not responsible for the privacy practices of those sites and encourage you to review their privacy policies.

11. Subscription Services

- (a) If you subscribe to our services, you agree to provide accurate and up-to-date personal information as required for subscription management and billing purposes.
- (b) We may use your personal information to manage your subscription, process payments, and communicate relevant updates.
- (c) You may cancel your subscription at any time, subject to the terms of your subscription agreement.
- (d) Refer to the Company's Terms and Conditions for more information.

12. Terms and Conditions

This Privacy Policy is an integral part of the Company's Terms and Conditions and should be read together with them.

13. Governing Law

This Privacy Policy is governed by and construed in accordance with the laws of Queensland, Australia. Any legal actions or proceedings arising out of or related to this Policy shall be brought exclusively in the courts of Queensland.